



**TEXAS DEPARTMENT OF HEALTH  
AUSTIN TEXAS  
INTER-OFFICE**

03-005

**TO:** Regional Directors  
Directors, Local Health Departments  
Directors, Independent WIC Local Agencies  
Directors, Office of Public Health Practice  
Study Coordinators, PFA

**FROM:** Linda Brumble, Director {original signed}  
Division of Training and Technical Assistance  
Bureau of Nutrition Services

**DATE:** January 24, 2003

**SUBJECT: Recommendations For Use Of Patient Flow Analysis (PFA) Program**

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This office is noticing increasing numbers of problems in WIC clinics with the printing of Patient Flow Analysis graphs and statistics reports. The problems are occurring mainly because Texas WIC clinics are still using the DOS version of the PFA software since the "new" Windows version of PFA has not been released. Until the Beta fielding testing of the WinPFA 1.0 software currently underway is completed, the DOS version will continue being used. For this older DOS version to be run successfully, we recommend the following:

- 1) Use only your PFA IBM computer for your PFA studies. The PFA computer has Windows '95 loaded on it and use of this computer should result in fewer problems.
- 2) Do not input PFA data and print studies into a non-PFA terminal as this could be problematic. The newer Windows versions, like Windows '98, Windows NT, and Windows 2000, are incompatible with PFA.

We hope to begin using the new PFA software in the summer of 2003. Thank you for your help until it becomes available.

For memo clarification or questions regarding your PFA software and/or equipment, please contact Anna Garcia at (512) 341-4400, extension 2246, or by e-mail at [Anna.Garcia@tdh.state.tx.us](mailto:Anna.Garcia@tdh.state.tx.us).